

Dear Patient,

The last few months have brought many changes to our lives but, throughout this time, White River Family Practice has remained open and is ready to help with your medical needs. We urge you not to delay any routine or urgent medical care. Please give us a call to learn about the many ways we can help including:

- 1) In person visits. In person appointments are designed to keep you safe with no waiting in our office, temperature checks and mask wearing and other safety protocol following all CDC recommendations.
- 2) Laboratory checks. Our laboratory is also open to ensure a quick and safe visit to our office for routine blood checks and immunizations. Some simple labs can even be done without you leaving your car.
- 3) Telehealth. Connecting with our patients over the telephone, FaceTime, Skype, etc., continues to be a good option for many of our patients. These appointments are often done to make plans for upcoming care, offer phone advice or for follow-up of medical issues.
- 4) Respiratory clinic. For our patients with coronavirus concerns, including fever, cough, sore throat, we have a separate office space to see you and offer the testing that you need. This space is just next door but completely isolated from our usual office space.

We would like to thank you for your patience through this coronavirus pandemic and reassure you that we will continue to adopt new policies as needed to keep everyone safe.

Our doors are open now and for the future.

Sincerely,

White River Family Practice.